Innovative Concepts
Where your dreams become reality

ATCI

ORACLE CERTIFIED PARTNER

intel

Microsoft CERTIFIED Partner

CISCO Cisco SMB Specialist

CMMi

Network Management Software

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Contents:

Company Background

- Registered under 'IConcepts Co., Ltd.' in Thailand in Sep 2003

- Achievements
  - 2009 Evaluated by an independent party and rank 1st SME software company in Thailand;
  - CMMI Level 3 Certified;
  - Winner of Thailand ICT Award 2005 and 2007;
  - 7 Microsoft Certified Professional (MCP) developers;
  - 1 Microsoft Most Valuable Professional (MVP); and
  - Expert in Agile and Extreme Programming Methodologies.

- Current products in Thailand
  - National Security Biometric Fingerprint;
  - Large-scale Enterprise Fingerprint Matching System;
  - Golf Course Management System;
  - Textile Profitability Analysis Software;
  - Premier School Management System;
  - Network Management Software;
  - Portal System Software;
  - SPA Management System; and
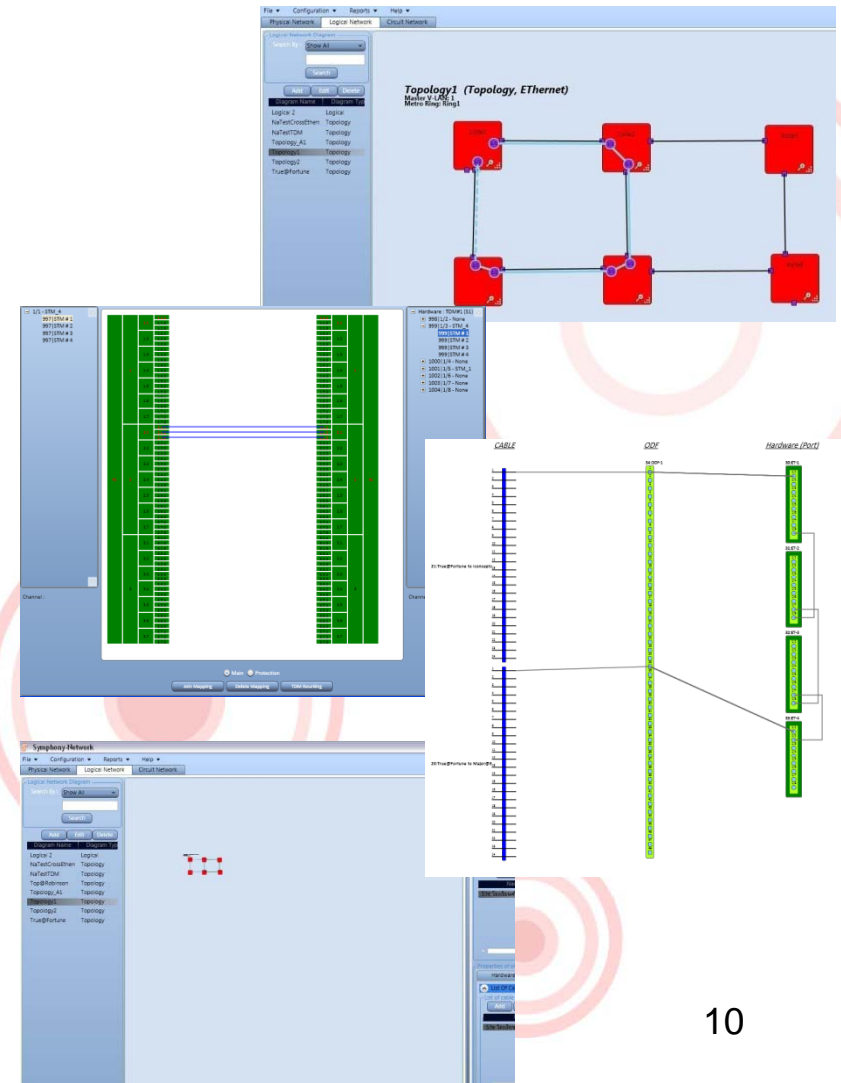 - System Integration.

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- Company Background
- Product Overview
- GIS System
- Network Topology Design
- Sales Management
- Circuit Management
- Network/Investment Planning
- Call Center Management

Product Overview

- GIS map system that will interface with both Google Maps or Microsoft Virtual Earth, almost every features can be incorporated;

- GIS map will work online offline for both map and satellite view;

- Network management for multiple technology, Ethernet and TDM;

- Network topology design both network ring and TDM main and backup;

- Sales Team will have instant access to GIS coverage data as well as network capacity to provide customer real time quotation estimations;

Product Overview

- For the first time you are truly able to manage and understand the customer circuit configuration;

- Network planning and investment allows a virtual network to be setup and see what the projected cost of investment is and the ROI;

- Mobile real time interface units can provide customer service with real time up to date data to monitor any problems with the infrastructure; and

- Dozen's of reports to help management make informed decision on investment, capacity, and network efficiency.

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GIS System

- The map is always up to date interface with Google and Virtual Earth;

- Every location, site, node can be plotted manually or with GPS co-ordinates;

- Color coded cables can help determine type and size; and

- Auto routing is also possible from source to destination.

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Network Topology

- Infrastructure back bone can be planned and designed well in advance;

- Different network topologies can be created for different technologies;

- Viewing the hardware configuration is also possible; and

- Network diagram can be created at any size or complexity with zooming capability.

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Sales Management

- Sales can service potential customers with information on hand
  - Hardware capacity;
  - Hardware status;
  - Site and location;

- Location search can help sales identify customer site; and

- Able to provide customer rough quotation of cost based on network availability.
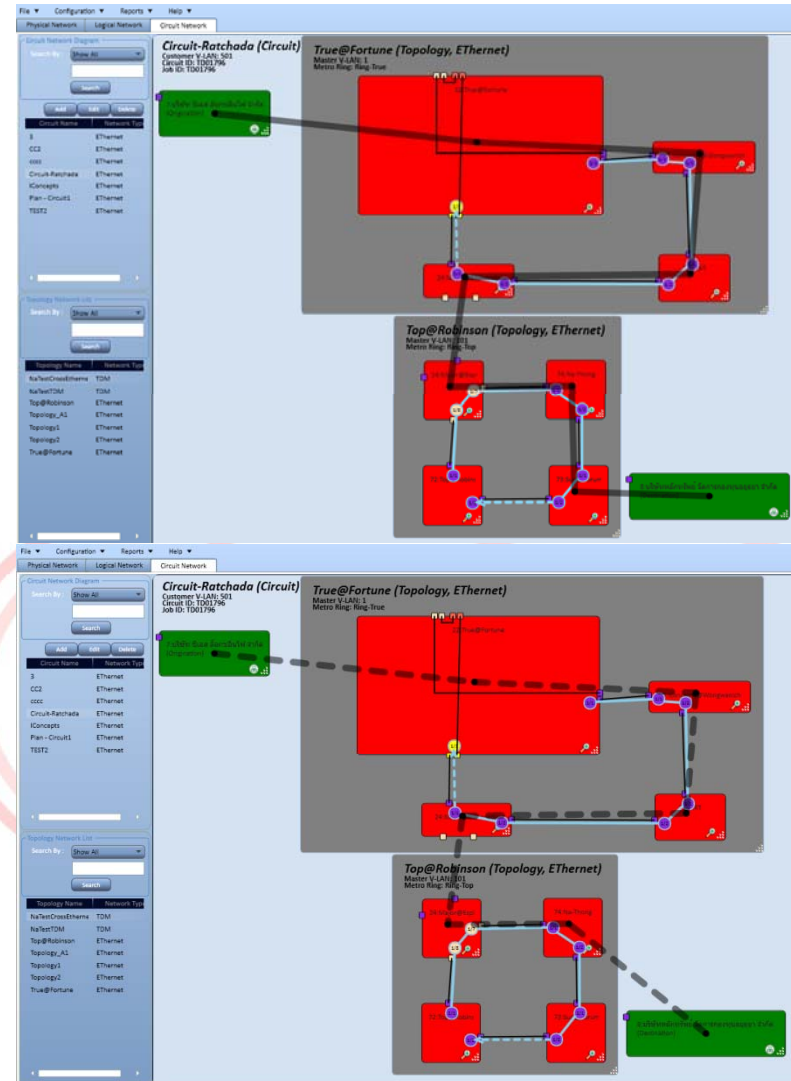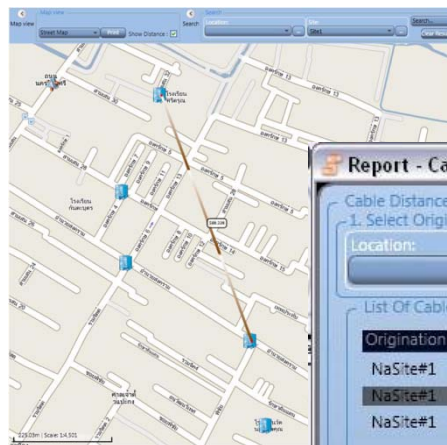
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Circuit Management

- Now you have all circuit diagrams with routing at your fingertips;

- Managing your network for planned schedule maintenance is easy;

- Provide customer on implementation status with job management integration;

- Incorporate topology to ensure reuse of complex network configuration; and

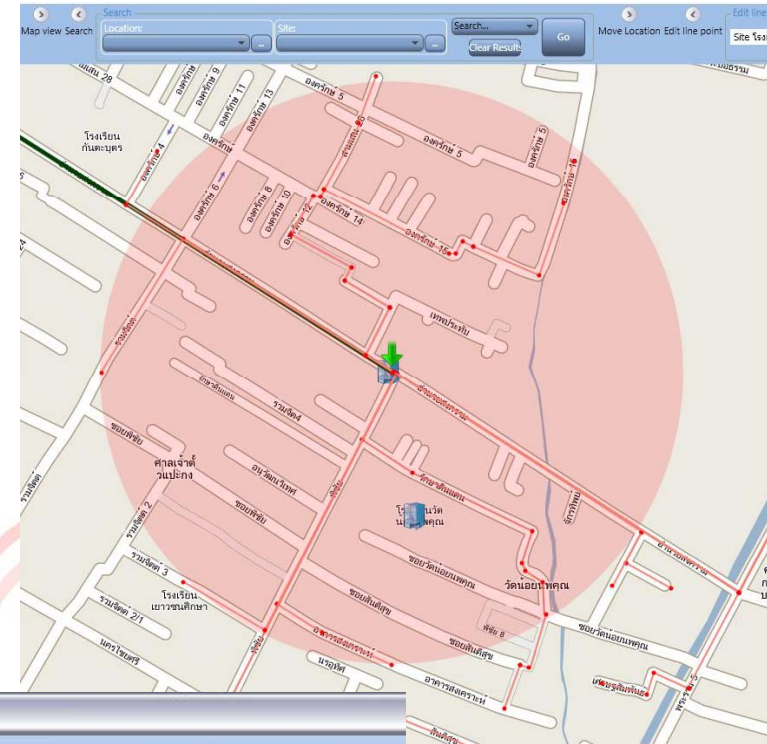- Have detailed information such as number of nodes, sites, ports, and hardware.
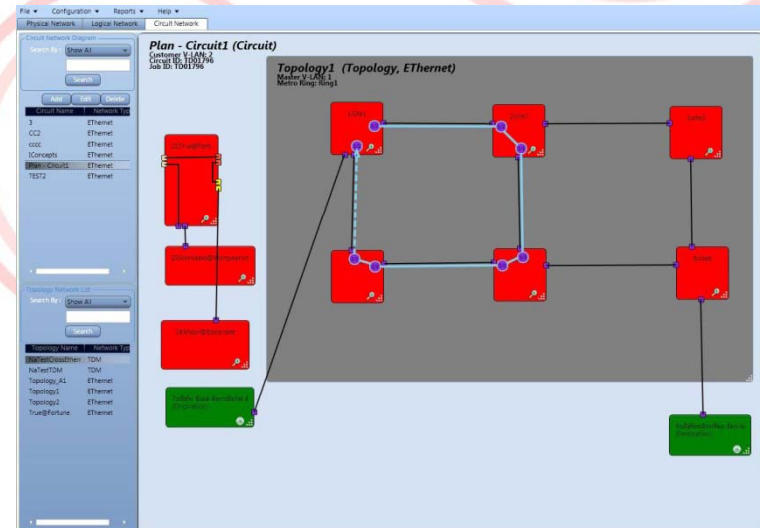
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Network Planning

- Planning to invest in new cable, the distance and actual distance can be calculated;

- Planning to create new infrastructure back bone; and

- Auto routing will help you find different possible routes.

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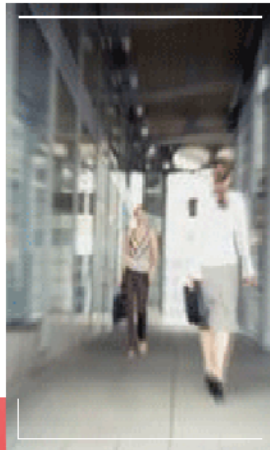
- Call Center Management

Call Center Management

- Mobile roving units
  - Laptop or PDA can update hardware status and site location based on GPS
  - Technicians can update onsite back to the main system
  - Can work online or offline for remote areas.

- Call centers can view impact report to identify customer problems; and

- Call center staff can now know exact circuit routing and can communicate with customers.

Contact Us

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